



Dear Travel Partners & Esteemed Passengers,

First of all on behalf of Iran Air we wish you a happy Norouz, Iranian New Year and hope that the New Year will bring joy, health and prosperity.

In the last days, through various media, news has been spread concerning Iran Air flights to Europe. It might have caught your attention that this matter has been interpreted in different manners with regard to Iran Air flights reliability.

We would like to state here that there are no concerns what so ever for our operations in Europe. Our aircrafts used for our international flights to/from the European Union meet all rules and regulations set by the EU, and have passed all necessary safety inspections. All flights to and from European destinations will therefore continue as scheduled.

Flight safety is the most important part of our company's policy. Iran Air takes all possible steps to ensure it's passenger's safety. In the most resent EU report, where a list of Airlines banned from operating to Europe is listed, they have exempted the aircraft types which are currently operating on European destinations by Iran Air. For more details please visit the following website: http://ec.europa.eu/transport/air-ban/list_en.htm, you may also visit the official Iranian website: www.irna.ir, where it is stated that company, Iran Air, has gained approval of the European air safety committee to operate to/from Europe. The permission for the flights has been given to Iran Air by the European Community Safety Assessment of Foreign Aircraft (SAFA) as Iran Air complies with all the required standards.

Your safety is our concern. We appreciate your support and would like to thank you for flying with us.

Iran Air